

Our Partnership Pledge

At Kavana Consultants, we take a team approach to your safety. We invite you and your family to join us as active members of your care team.

We pledge to

- Provide safe care to all
- Use proper personal protective equipment
- Be transparent about potential COVID-19 exposures
- Provide telehealth services when approved
- Pre-register clients and take online payments (when applicable)
- Set up treatment environments to allow for distancing 6 feet apart
- Maintain a clean environment/disinfect between each client
- Clean my hands often (at a minimum before/ during/after sessions)
- Listen to and answer your questions and concerns

We ask you, or a loved one, to

- Stay at home if I am sick (office visit), notify the provider of cancellations immediately to prevent home visits
- Wear a face covering
- Disclose potential COVID-19 exposure
- Allow my temperature to be taken upon arrival to an appointment
- Be ready for appointment at designated time for home visits
- Ask my designated family or friend who accompany me to therapy to wait outside of office or in another room at home (if requested) and eliminate visitors from accompanying me to therapy visits
- Pre-register (if applicable)
- Use telehealth services if I feel comfortable
- Ask questions if I don't understand something

We welcome your involvement and feedback. The administration is available to hear concerns about your care and safety.

From the therapist and staff of Kavana Consultants



KAVANA
CONSULTANTS